

# Village of Mazomanie Snow Removal Policy

## Goals for Snow & Ice Control Policies

The objective with this policy is to maintain a safe level of travel on all streets in the Village of Mazomanie, while giving consideration to overtime cost, salt usage and equipment wear.

In the event of a light snowfall that is less than 2" or is freezing rain, staff will plow only as needed and treat the main arterial streets, the industrial park streets and all streets with a grade greater than 5 percent. Secondary streets that do not have a significant grade will not be cleared.

In the event of a snowfall greater than 2", staff will plow all streets in the village. It will be the goal of the Public Works Department to wait until the snow event is completed so that the street clearing can take place in one pass. In the event of a long duration snow event, staff may clear the main arterial streets during the snow event to maintain safe travel, and then clear all streets at the end of the snow event.

During plowing operations, it is a frequent request from residents to ask staff to plow their street the opposite way. These requests are not realistic for plowing operations and all streets will be plowed from the center out to the curb.

During a snow event, the Public Works Director shall have the discretion to use the duration of the snow event, staff available, and equipment available to create a plan to clear the streets. Based on these circumstances, the snow removal process may change from one snow event to the next.

## Mailboxes

Snow removal operations occasionally damage mailboxes. Mailboxes should be installed and maintained to withstand snow coming off the end of the plow. If damage occurs due to snow discharge or snow storage, the Village will not be responsible for repairs. Village staff investigates each complaint. If an inspection shows that the mailbox was hit by a plow or other piece of equipment, a temporary mailbox will be installed. Then in the spring, repairs will be made to install a permanent postal mailbox that conforms to U.S. Postal specifications. The Director of Public Works or designated representative is authorized to use reasonable discretion resolving disputes involving unusual circumstances. If no signs of impact are evident, the resident is provided information about possible reasons for the problem. If the mailbox was not constructed or maintained to current standards, the repairs will be the homeowner's responsibility. These may include inadequate construction or materials, age or condition of support post, needed maintenance or other sources of damage.