

*Penalties: A 1% charge is added to bills not paid within 20 days from the date of issuance.

You can mail your payment to Mazomanie Utilities, P.O. Box 26, Mazomanie, WI 53560. You can drop payment off at the office or put it in the night drop. The office is located at 133 Crescent Street.

You can view your bill online at villageofmazomaniewi.gov under "LIVE" - billpay. Here you can choose to view your bill and/or pay your bill. Here you are also able to opt-out of receiving your paper bill, meaning you will only receive your bill online via email. There is a fee to pay online. (The fees are listed on the website).

PAYMENT OPTIONS: The office accepts cash, checks and money orders. The office does not accept credit/debit cards and we are not able to take them over the phone. The only way to pay with a credit/debit card is online as described above, or by calling PSN at 1-877-885-7968. You can also sign up for direct pay (where your payment is withdrawn from your account each month by us). There is no fee for this option. (see website for details.)

Meters are read in the middle of the month. Bills are sent out the last business day of the month. Bills are due on the 20th of the following month. If the 20th falls on a weekend or holiday, the next business day is the due date.

If we are unable to read your meter for any reason, your reading for that month will be estimated. Your bill will say "estimated" next to the read that is estimated. This estimate is based on the average usage. The following month, when a read is obtained, the system will adjust up or down to reflect the actual usage. The system will adjust the amount due to reflect the adjusted usage.

Did you know the average washing machine (top-loading) uses approximately 40 gallons of water for a full load of laundry? High-efficiency (front-end loading) machines use approximately 30 gallons of water for a full load of laundry.

For energy saving tips:

www.wisconsinpublicservice.com/home/tips.aspx

<https://energy.gov/energysaver/energy-saver-guide-tips-saving-money-and-energy-home>

<https://wateruseitwisely.com/100-ways-to-serve>